

Lake Howard Heights

INDEPENDENT LIVING

650 N Lake Howard Drive • Winter Haven, FL 33881 • (863) 293-3171



Administrator's Corner

A Message From Your Executive Director

Dear Residents,
Happy St. Patrick's Day!

I hope you are all having a great year so far and that you have been enjoying this absolutely beautiful weather we have been having!

I want to take a minute to share with you that in February, our Assisted Living once again, received a deficiency free rating from our bi-annual survey that was completed! We are excited about this because this takes all of our team working towards the same goal and with the same purpose and focus every day to make sure we are fully in compliance with the requirements of the state of Florida. The end result of this yes, is a deficiency free survey, but *most* important, is that our residents benefit because they are receiving the best of the best care every day!

Please always remember we are open to hear your ideas, comments, suggestions for how we can better serve you, so please don't ever hesitate to share!

With much love & respect.....

Glenda

March 2023

Resident of the Month



If you have not met Cathy yet you are in for a real treat. She was born in Tifton, Georgia but Florida has been her home for 83 years. She is the third of four children. Some would say she is the "cream in the middle". Cathy graduated from Kathleen High School. She has four children two of them live close by the others live in Bradenton and Arkansas. The best part is she has 11 grandchildren, 21 great-grandchildren and 1 great great-grandchild. She is surely blessed. Her hobbies include crafts (she had a craft store at one time), golf she was an average golfer. Country and Western music is her favorite, but she also enjoys swing music and music from the 50's. Cathy has lived at LHH for about 6 months and say she loves it. The people here are so nice and friendly. You will often find Cathy at the bingo tables or playing pokeno, she loves them both. Stop by and say hello the next time you see her.

Associate of the Month



Pamela "Pam" Jackson

Pam has been at Lake Howard Heights for 4 years and is honored to be nominated for her third Employee of the Month. Pam still enjoys working with the residents and is surprised that she has been nominated as Employee of the Month. She strives to improve herself daily and learn as much as she can behind the scenes as well as in the front of the house. Pam would like to think that she treats LHH residents as if they were her family members.

Pam is now a grandmother to a 1 year old grandson. Which I am sure she spoils A LOT! She is still very active in her church where her father use to preach. Did you know that Pam was a musician and can play the drums and keyboard? She helps out at her church whenever and wherever she is needed. She is also an artist and enjoys drawing. Congratulations Pam for being chosen "Employee of the Month".

Lake Howard Heights Resident Council Members

Recently elections for your 2023 Lake Howard Heights Resident Council were held. The following is the results of that election. Please note that I have included the Floor Representatives names along with their floor they represent and their apartment number (not all representative live on the floor they represent). Should you have any concerns about happenings on your floor please feel free to reach out to your floor representative or as always you may contact the front desk.

Resident Council Chairperson—Merle Hopkins (3D)

AL1—Mary Hession (106)

AL2—Peral Nicholson (222)

2nd Floor Tower—Arlene Cole (215)

3rd Floor Tower—Jo Davis (230)

4th Floor Tower—Ed Dionne (4C)

5th Floor Tower—Sue King (6A)

6th Floor Tower—Greta Johns (6B)

7th Floor Tower—Carolyn Semper (9J)

8th Floor Tower—Merle Hopkins (3D)

9th Floor Tower—Verla Newman (5D)

10th Floor Tower—Brenda Poller (7B)

11th Floor Tower—Uta Hamil (11A)